## Notification for Collection, Processing and Use of Personal Data by Mega International Commercial Bank

Mega International Commercial Bank (hereinafter "the Bank") Amsterdam Branch (hereinafter "the Branch") shall issue its statement of the following for collection, processing and use of your personal data.

- I. Processing of personal data and exercising of rights
  - (I) The Branch will collect, process, and use your personal data in accordance with the requirement of law, including but not limited to the situation of compliance with a legal obligation, within the scope of a contract or quasi-contract, based on your consent, and etc.
  - (II) You may decide whether or not to provide the related personal data. However the Branch may not be able to proceed with the necessary business review or operation for providing the relevant service or better service if you decide not to provide the data.
  - (III) Where the preceding performance is based on your consent, you shall have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of collection, processing or use of the Branch based on consent before its withdrawal.
  - (IV) Please provide your accurate, latest and complete personal data, and inform the Branch of any change of your personal data to maintain the latest information. You may lose certain rights or benefits if you provide incorrect, untrue, outdated or incomplete information.
  - (V) You are entitled to make the following requests to the Branch with filling in "Data Subject Rights Request Application Form". Where necessary, you may entrust a third party to make the application with "Power of Attorney for Data Subject Rights Request Application". However, identity documents of the applicant and the consignee shall be provided for the Branch to confirm the identity.
    - 1. To check or review the collected data.
    - 2. To receive a photocopy of the collected data.
    - 3. To supplement or revise the collected data.
    - 4. To cease the collection, processing or use of the collected data (To withdraw consent).
    - 5. To restrict purpose of processing.
    - 6. To restrict automated decision-making.

- 7. To delete the collected data (Right to be forgotten).
- 8. Right to data portability.
- 9. Right to access data.
- (VI) The Branch owns the discretion to reject your requests due to the requirements of law or the administrative needs. Moreover, for the application from the power of attorney, that the information provided is falsified, should you be liable for legal responsibility or losses due to such request.
- (VII) While you exercise the preceding rights, where meets the requirements of law, the Branch shall charge a necessary fee for the cost.
- (VIII) You may contact the Branch for more information of the exercising of rights in (III), and the form of the application and the power of attorney are available on the website of the Branch.
- II. Purpose of personal data collection
  - (I) The Branch collects your personal data base on these specific purposes:

Type of business	Specific purpose and code	Common purpose and code
1. Deposits and remittances	<ul> <li>022 Foreign exchange business</li> <li>036 Deposit and remitting</li> <li>067 Credit card, cash card, debit card or electronic value-stored card business</li> <li>082 Operation of integrated management among the borrowing households with depositors saved business</li> <li>112 Negotiation instrument exchange business</li> <li>181 Other business operation in accordance with the business registration project or organization prospectus</li> </ul>	<ul> <li>040 Marketing</li> <li>059 Financial service <ul> <li>industry's collection</li> <li>and processing</li> <li>information in</li> <li>accordance with laws</li> <li>and needs for financial</li> <li>supervision</li> </ul> </li> <li>060 Financial dispute <ul> <li>resolution</li> </ul> </li> <li>063 Non-government <ul> <li>agency collect or</li> <li>process personal</li> <li>information under legal</li> <li>obligations</li> </ul> </li> </ul>
2. Credit and lending	022 Foreign exchange business	

3. Foreign exchange	067Credit card, cash card, debit card or electronic value-stored card business082Operation of integrated management among the borrowing households with depositors saved business088Lending and trust business088Lending and trust business106Credit business111Bills business126Claims the whole discounting and trading business154Reference181Other business operation in accordance with the business022Foreign exchange business036Deposit and remitting households with depositors saved business088Lending and trust business036Deposit and remitting households with depositors saved business037Deration of integrated management among the borrowing households with depositors saved business088Lending and trust business194Reference181Other business operation in accordance with the business195Reference181Other business196Credit business197Reference181Other business operation in accordance with the business198Lending and trust business199Prespectus	<ul> <li>069 Contract, contract-like or other legal relation matters</li> <li>090 Consumer, customer management and service</li> <li>091 Consumer protection</li> <li>098 Business and technical information</li> <li>104 Account management and debt trading business</li> <li>136 Information (communication) and database management</li> <li>137 Information and communication security and management</li> <li>157 Investigation, statistics and research analysis</li> <li>182 Other consulting and consultant services</li> </ul>
4. Other business operation in accordance with the business registration project or	<ul><li>022 Foreign exchange business</li><li>036 Deposit and remitting</li><li>181 Other business operation in accordance with the business</li></ul>	

organization	registration project or organization	
Prospectus, or to	prospectus	
conduct other	044 Investment management	
relevant businesses	068 Trust business	
which may be authorized by the	082 Operation of integrated	
Central Competent	management among the borrowing	
Authority (E.g. safe	households with depositors saved	
deposit boxes, gold	business	
deposit, electronic	166 Securities, futures, securities	
banking, agency	investment trusts and consultants	
collection and	related business	
payment services,	094 Property management	
financial cross-	181 Other business operation in	
selling or joint	accordance with the business	
promotion.)	registration project or organization	
	prospectus	

- (II) The Branch will solicit your consent in a written form in advance before collecting, procession or using your personal data to serve a purpose other than the one specified above. However, while you refuse to give consent, you may lose certain rights or benefits consequently or not able to obtain services from the Branch.
- III. Categories of personal data collection

The Branch collects the following categories of your personal data in the circumstance of the business needs, but the actual information collected, processed and used will depend on the actual businesses, account activities and services provided by the Branch.

- Identification Information from C001 to C003 (e.g., name, title, address, work address, phone number, mobile phone number, fax number, e-mail address, ID card number, passport number, and any other information by which individual can be identified, etc.)
- Characteristics Information C011 and C012 (e.g., gender, date of birth, place of birth and nationality, etc.)
- Family Status C021 to C024 (e.g., marriage status, spouse's name, children, etc.)
- Social Situation C031 to C041 (e.g., property information, work permit, residence documents, occupations, license, etc.)
- Financial Details C081 to C094 (e.g., asset, shareholding ratio in certain investments, credit of note, etc.)
- Others C131 to C132 (e.g., e-mail, etc.)

- The application, agreement, contract or other information necessary for the performance of an official duty relevant to the business of the Branch.
- IV. Time period, areas, parties and manners of using personal data
  - (I) Time Period
    - 1. Within time period of specific purpose.
    - 1. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).
  - (II) Areas

Any jurisdictions where the entities described in the following paragraph "(III) Parties" are located.

- (III) Parties
  - 1. The Branch and Head Office (including the service provider engaged with the Branch).
  - 2. The institution using the information in compliance with regulations (e.g. the parent company of the Branch or Mega Financial Holding Company the Branch belonging to).
  - 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., The Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores).
  - 4. Legally investigation authority or financial supervisory authority.
  - 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business).
- (IV) Manners
  - 1. The personal data will be collected, processed, used, and internationally transmitted through automatic machine or non-automatic methods (e.g. via electronic documents, paper format, or other appropriate manners conform to the technology available at that time) in compliance with the relevant laws and regulations.
  - 2. Besides transferring personal data according to the law or based on the contract with you, the Branch only transfers personal data to the Head Office located in Taiwan. The Branch and the Head Office have been subject to the Standard Contractual Clauses issued by European Commission or, with responsibility for providing appropriate safeguards.
- V. Processing of personal data breach incident

Should your personal data be stolen, unauthorized disclosed, altered or infringed upon due to the violation of applicable law, or the occurrence of any natural disasters, incidental changes or

other circumstances, the Branch shall inspect the cause and inform you by phone, mail, email or website notice.

## VI. Complaints

- (I) To properly handle your requests, the Branch provides communication and consultation channels. You may address any complaint in writing, or by telephone, e-mail or facsimile with following contact information. Relevant contact information is shown as following:
  - Tel: +31-20-6621566
  - FAX: +31-20-6649599
  - Address: World Trade Center, Strawinskylaan 1203, 1077 XX Amsterdam, The Netherlands

Detailed contact information of the Branch's Data Protection Officer (DPO) and the Representative is available on the website.

https://wwwfile.megabank.com.tw/abroad/amsterdam/amsterdam01.asp

(II) If there is any consideration about the reply of the Branch, you have the right to lodge a complaint with the following supervisory authority. The contact information is available on the official website.

Dutch Data Protection Authority (Autoriteit Persoonsgegevens) https://www.autoriteitpersoonsgegevens.nl/

VII. The Branch may amend this Notification at any time, and notify you the amendments orally, in writing, or by telephone, text messaging, e-mail, facsimile, electronic documents, website announcement, or other methods that may give you direct or constructive notice regarding the amended matters. Should you disagree with any amendments, please exercise your right to request that The Branch discontinue to collect, process or use your personal data according to Item (V) of Article I. Otherwise, you are considered to have agreed to the amendment.